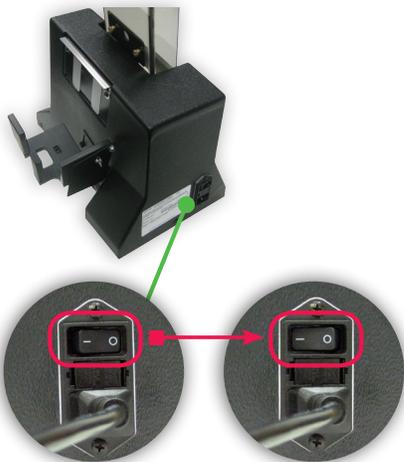# Reference Sheet

500 PrecisionCounter™

Ticket Counter by Arrow International

The PrecisionCounter 500™ has 3 configurable values

- The number of tickets to dispense each batch: between 1 and 50
- The dispense mode for each batch: manual or automatic (1 to 9 second delay)
- The number of tickets dispensed so far: this value increments automatically and can only be reset

a) Quick dispense

1 Turn on the PrecisionCounter 500™

2 When you see the *Main Menu* ...

> **Batch-1 Totals-2**
> **Set Auto Batch-3**

PRESS [1]

3 This is the *Batch Menu*

> **40 Press #**
> **Acc. Total 24102**

To change the number of tickets to dispense, enter a value between 1 and 50

(This value can be changed at any point when the *Batch Menu* is visible on the display)

4 To dispense the first batch of tickets ...

PRESS [#] (or the square pushbutton switch)

5 If the display returns to the *Batch Menu*, the machine is configured for manual operation. You must press #, or the square pushbutton switch, in order to dispense each batch of tickets

6 If, however, the ticket counter displays this screen ...

> **Remove Tickets**
> **Acc. Total 24142**

... the ticket counter is configured for automatic batching; after you remove the 1st batch of tickets, the next batch of tickets will automatically dispense

7 To return to the *Main Menu* ...

PRESS [*] (until you see the *Main Menu*)

b) Choose between automatic or manual dispense

1 When you see the *Main Menu* ...

> **Batch-1 Totals-2**
> **Set Auto Batch-3**

2 PRESS **3** to see ...

> **Auto Batch Delay**
> **5 Sec. Press #**

3 If you want to dispense each batch of tickets manually ...

PRESS **0**

4 If you want automatic batching, enter a value between 1 and 9 ... this is how many seconds the ticket counter will wait (once the previous batch is removed from the hopper) before dispensing the next batch

5 To return to the *Main Menu* ...

PRESS **#**

c) View, or reset, the Totals

1 When you see the *Main Menu* ...

> **Batch-1 Totals-2**
> **Set Auto Batch-3**

2 PRESS **2** to see ...

> **24142**
> *** - Reset   # - Cont**

3 If you would like to reset the total count of tickets dispensed ...

PRESS ***** **1**

4 To return to the *Main Menu* ...

PRESS **#**

d) If there are not enough tickets in the column to complete a batch

1 ... the following message will flash for 2 seconds

> **Warning ! ! !**
> **Dispense Failed**

2 The next message gives the operator a choice

> **Continue Batch - #**
> **New Batch - ***

(or the square pushbutton switch) - the ticket counter will attempt to immediately dispense the remaining number of tickets from the incomplete batch

* - the ticket counter will return to the *Batch Menu* and add the number of tickets that *were* dispensed, to the counter of dispensed tickets

3 If *Warning!!! Dispense Failed*, appears, but there *are* tickets in the column, the bottom ticket might not be touching the rollers

Lift the tickets, as pictured in the Figure below: this should cause the bottom ticket to rest on the rollers

After you let go of the tickets ...

PRESS **#** (or the square pusbutton switch)

ARROW